





## **COMPANY POLICY YEAR 2024**

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## THINK GLOBAL, ACT LOCAL

Our mission is to achieve excellence in creating innovative, eco-sustainable quality products and services. We ensure a careful and prompt support. Boasting deep roots within the territory that saw our birth, and with a strong commitment to internationalization we adopt processes that respect both people and the environment.

Our companies share the same set of values on which it bases its policy: People, Passion and Work, Reliability, Innovation and Dynamism, Sustainability and Environment. These are the principles that guide the achievement of the objectives and that are declined within the Systems of Quality, Health and Safety Management, Environment and Energy.

Thanks to the development of new business strategies and the adoption of the best available technologies, we want to be a reference position as an employment resource in our territory. The Management undertakes to maintain a transparent and collaborative relationship with collaborators, customers, suppliers, public and private stakeholders. We share our ethical and moral values with them. The competitive advantage is acquired and maintained by constant development of factors that influence the quality of the products and the relationship with customers. Management systems must ensure the maximum added value to business processes. Therefore, they improve technologies and methodologies. They should be based on the human resources revaluation and the acquisition of the most appropriate technical knowledge. Customers are constantly supported by the skills of a technical staff dedicated to new technologies and processes.

Quality is understood as a corporate value in which everyone is reflected. Management system tools represent the support to ensure maximum effectiveness and efficiency of operational processes, customer satisfaction, quality culture spread and continuous improvement.

Being sustainable is not only a responsibility, but it's a promise we make to ourselves, to our employees, to our customers and to future generations. Management's commitment is expressed in pursuing an active prevention in compliance with binding standards and voluntary regulations.

Employees are the engine of our actions: we are all active promoters of the constant improvement of the company's climate. The Management proposes a welfare services portfolio and focuses on the constant application of the 5S standard. We continuously promote professional and personal growth and we maintain a high level of skill, training and awareness of our collaborators (including the Workers Safety Representative). The Company Group ensures a continuous involvement and participation in all areas of business.

The Management systematically and thoroughly assesses all risks related to health and work safety: eliminating hazards and ensuring safe and healthy working conditions for the prevention of injuries, accidents and work-related illnesses. The management takes measures and procedures to prevent incidental and emergency situations, protecting both workers and the surrounding environment by containing the effects of these situations, through onboarding and continuous training activities.

Our companies recognize as priority objectives: environmental protection, worker health and safety, pollution prevention, energy and natural resources enhancement and ultimately the control of possible repercussions on the environment, population, territory and on future generations.

Strategic choices are based on the principles of sustainable development. We favour solutions that reduce the environmental impact of processes and products throughout their life cycle. We pay particular attention to the rational use of energy and water resources. We are committed daily to eliminate waste, reduce rejects and reuse materials wherever it is possible. From the circular economy perspective, we correctly manage waste by differentiating it, enhancing it and initiating recovery processes.

We have a strong commitment to continuously improving energy performance. The Company Group provides products and services that contribute to the achievement of energy goals, through an appropriate process of monitoring, measurement and analysis. We invest in renewable energy while reducing CO<sub>2</sub> emissions and costs connected to the energy use and relative consumption. We support the design activities that pursue the energy performance improvement. We try to make commuting more sustainable for employees and support the transition to e-mobility.

The Management undertakes submitting regular sustainability reports and promoting the use of a risk-based thinking process approach and to integrating or maintaining active management systems UNI EN ISO 9001, 14001, 45001 and 50001. All collaborators are asked to share the effort to achieve the policy objectives.

> The General Management Pier Andreino Niboli